

Productivity 03/11/2018 thru 03/17/2018



The HEDIS Productivity and Quality Report is a system of reporting that captures both productivity and quality of measures by combining a variety of third-party reports including timekeeping, VoIP, and client productivity and overread data. The top portion of the report represents client targets for Abstraction, Research, Overread, Pursuit, and Secondary Pursuit. Using these targets we parse the data comparing VoIP, timekeeping, and client database data to provide you the client with data as to goals, activity, and quality. Demo available upon request.

Name	Abstraction		Over Read		Research		Pursuit		Secondary	
	Min	Max	Min	Max	Min	Max	Min	Max	Min	Max
Full Time Daily Target	35	40	50		25	35	40	60	25	45
Full Time Weekly Target	175	200	250		125	175	200	300	125	225
Part Time Daily Target	17	20								
Part Time Weekly Target	85	100								
Total Team Part Time Target	425	500								
Total Team Full Time Target	1050	1200	1250		1250	1750	3000	4500	1875	3375
Total Part And Full Time Target	1475	1700	1250		1250	1750	3000	4500	1875	3375

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D	Name	Sts	Date	Project Task	Hrs Report	AORP	Non AORP	DB Rec TTL Calls		% To Trgt MIN	% To Trgt MAX	% To Trgt MIN	% To Trgt MAX	% To Trgt MIN	% To Trgt MAX	% To Trgt MIN	% To Trgt MAX	% To Trgt MIN	% To Trgt MAX	
R	Sally Smith	FT	3/12/2018	Research	8.00	8.00		62						248%	177%					
R	Sally Smith	FT	3/13/2018	Research	8.00	8.00		49						196%	140%					
R	Sally Smith	FT	3/14/2018	Meetings	1.00		1.00													
R	Sally Smith	FT	3/14/2018	Research	7.00	7.00		23						92%	66%					
R	Sally Smith	FT	3/15/2018	Research	8.00	8.00		43						172%	123%					
R	Sally Smith	FT	3/16/2018	Research	8.00	8.00		50						200%	143%					
User Total For: Sally Smith					40.00	39.00	1.00	227	5					182%	130%					
R	Jane Doe	FT	3/12/2018	Research	8.00	8.00		25						100%	71%					
R	Jane Doe	FT	3/13/2018	Research	8.00	8.00		26						104%	74%					
R	Jane Doe	FT	3/14/2018	Meetings	1.00		1.00													
R	Jane Doe	FT	3/14/2018	Research	7.00	7.00		19						76%	54%					
R	Jane Doe	FT	3/15/2018	Research	8.00	8.00		28						112%	80%					
R	Jane Doe	FT	3/16/2018	Research	8.00	8.00		28						112%	80%					
User Total For: Jane Doe					40.00	39.00	1.00	126	3					101%	72%					
R	Kim James	FT	3/12/2018	Research	8.00	8.00		25						100%	71%					
R	Kim James	FT	3/13/2018	Research	8.00	8.00		25						100%	71%					
R	Kim James	FT	3/14/2018	Meetings	1.00		1.00													
R	Kim James	FT	3/14/2018	Research	7.00	7.00		25						100%	71%					
R	Kim James	FT	3/15/2018	Research	8.00	8.00		25						100%	71%					
R	Kim James	FT	3/16/2018	Research	8.00	8.00		25						100%	71%					
User Total For: Kim James					40.00	39.00	1.00	125	3					100%	71%					
R	Rosie HartGold	FT	3/12/2018	Research	8.00	8.00		30						120%	86%					
R	Rosie HartGold	FT	3/13/2018	Research	8.00	8.00		35						140%	100%					
R	Rosie HartGold	FT	3/14/2018	Meetings	1.00		1.00													
R	Rosie HartGold	FT	3/14/2018	Research	7.00	7.00		26						104%	74%					

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User Total For: Kay Smith					37.00	37.00	0	134	3	158%	134%									
Dept Total For: Abstraction					129.00	127.50	1.50	558	3	38%	33%									
O	Elisabeth Johnson	FT	3/12/2018	Meetings	1.50		1.50													
O	Elisabeth Johnson	FT	3/12/2018	Over-read	6.50	6.50		24				48%	40%							
O	Elisabeth Johnson	FT	3/13/2018	Meetings	1.00		1.00													
O	Elisabeth Johnson	FT	3/13/2018	Over-read	7.00	7.00		44				88%	73%							
O	Elisabeth Johnson	FT	3/14/2018	Meetings	1.00		1.00													
O	Elisabeth Johnson	FT	3/14/2018	Over-read	7.00	7.00		120				240%	200%							
O	Elisabeth Johnson	FT	3/15/2018	Over-read	8.00	8.00		168				336%	280%							
O	Elisabeth Johnson	FT	3/16/2018	Over-read	8.00	8.00		153				306%	255%							
User Total For: Elisabeth Johnson					40.00	36.50	3.50	509	13			204%	170%							
O	Faye Jones	FT	3/12/2018	Over-read	8.00	8.00		51				102%	85%							
O	Faye Jones	FT	3/13/2018	Over-read	8.00	8.00		59				118%	98%							
O	Faye Jones	FT	3/14/2018	Meetings	1.00		1.00													
O	Faye Jones	FT	3/14/2018	Over-read	7.00	7.00		57				114%	95%							
O	Faye Jones	FT	3/15/2018	Over-read	8.00	8.00		136				272%	227%							
O	Faye Jones	FT	3/16/2018	Over-read	7.25	7.25		119				238%	198%							
O	Faye Jones	FT	3/16/2018	Standby	0.75		.75													
User Total For: Faye Jones					40.00	38.25	1.75	422	11			169%	141%							
O	Regina Andes	FT	3/12/2018	Over-read	8.00	8.00		74				148%	123%							
O	Regina Andes	FT	3/13/2018	Over-read	8.00	8.00		56				112%	93%							
O	Regina Andes	FT	3/14/2018	Meetings	1.00		1.00													
O	Regina Andes	FT	3/14/2018	Over-read	7.00	7.00		80				160%	133%							
O	Regina Andes	FT	3/15/2018	Over-read	8.00	8.00		91				182%	152%							
O	Regina Andes	FT	3/16/2018	Over-read	8.00	8.00						0%	0%							
User Total For: Regina Andes					40.00	39.00	1.00	301	7			120%	100%							
O	Robert Edwards	FT	3/12/2018	Over-read	8.00	8.00		48				96%	80%							
O	Robert Edwards	FT	3/13/2018	Meetings	1.00		1.00													
O	Robert Edwards	FT	3/13/2018	Over-read	7.00	7.00		10				20%	17%							
O	Robert Edwards	FT	3/14/2018	Meetings	3.00		3.00													
O	Robert Edwards	FT	3/14/2018	Over-read	5.00	5.00		48				96%	80%							

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O	Robert Edwards	FT	3/15/2018	Over-read	8.00	8.00		70				140%	117%							
O	Robert Edwards	FT	3/16/2018	Over-read	8.00	8.00		44				88%	73%							
User Total For: Robert Edwards					40.00	36.00	4.00	220	6			88%	73%							
Dept Total For: Over-read					160.00	149.75	10.25	1,452	6			116%	97%							
P	Cecilia Sanchez	FT	3/12/2018	Meetings	0.50		.50													
P	Cecilia Sanchez	FT	3/12/2018	Pursuit	7.50	7.50		37									148%	82%		
P	Cecilia Sanchez	FT	3/13/2018	Meetings	0.50		.50													
P	Cecilia Sanchez	FT	3/13/2018	Pursuit	7.50	7.50		41									164%	91%		
P	Cecilia Sanchez	FT	3/14/2018	Meetings	1.00		1.00													
P	Cecilia Sanchez	FT	3/14/2018	Pursuit	7.00	7.00											0%	0%		
P	Cecilia Sanchez	FT	3/15/2018	Meetings	1.00		1.00													
P	Cecilia Sanchez	FT	3/15/2018	Pursuit	7.00	7.00		43									172%	96%		
P	Cecilia Sanchez	FT	3/16/2018	Meetings	0.50		.50													
P	Cecilia Sanchez	FT	3/16/2018	Pursuit	7.50	7.50		60									240%	133%		
User Total For: Cecilia Sanchez					40.00	36.50	3.50	181	4								145%	80%		
P	Antonia Wallace	FT	3/12/2018	Meetings	0.50		.50													
P	Antonia Wallace	FT	3/12/2018	Pursuit	7.50	7.50		58									232%	129%		
P	Antonia Wallace	FT	3/13/2018	Meetings	0.75		.75													
P	Antonia Wallace	FT	3/13/2018	Pursuit	7.25	7.25		49									196%	109%		
P	Antonia Wallace	FT	3/14/2018	Meetings	0.50		.50													
P	Antonia Wallace	FT	3/14/2018	Pursuit	7.50	7.50		81									324%	180%		
P	Antonia Wallace	FT	3/15/2018	Meetings	0.50		.50													
P	Antonia Wallace	FT	3/15/2018	Pursuit	7.50	7.50		57									228%	127%		
P	Antonia Wallace	FT	3/16/2018	Pursuit	7.50	7.50		52									208%	116%		
User Total For: Antonia Wallace					39.50	37.25	2.25	297	7								238%	132%		
P	Angelica Eller	FT	3/12/2018	Meetings	0.50		.50													
P	Angelica Eller	FT	3/12/2018	Pursuit	7.50	7.50		36									144%	80%		
P	Angelica Eller	FT	3/13/2018	Meetings	0.75		.75													
P	Angelica Eller	FT	3/13/2018	Pursuit	7.25	7.25		42									168%	93%		
P	Angelica Eller	FT	3/14/2018	Meetings	0.50		.50													
P	Angelica Eller	FT	3/14/2018	Pursuit	7.50	7.50		42									168%	93%		
P	Angelica Eller	FT	3/15/2018	Meetings	0.50		.50													
P	Angelica Eller	FT	3/15/2018	Pursuit	7.50	7.50		38									152%	84%		
P	Angelica Eller	FT	3/16/2018	Meetings	0.25		.25													
P	Angelica Eller	FT	3/16/2018	Pursuit	7.75	7.75		32									128%	71%		

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										% To Trgt MIN	% To Trgt MAX	% To Trgt MIN	% To Trgt MAX	% To Trgt MIN	% To Trgt MAX	% To Trgt MIN	% To Trgt MAX	% To Trgt MIN	% To Trgt MAX
User Total For: Angelica Eller					40.00	37.50	2.50	190	5								152%	84%	
P	Catherine Page	FT	3/12/2018	Meetings	0.50		.50												
P	Catherine Page	FT	3/12/2018	Pursuit	7.50	7.50		49									196%	109%	
P	Catherine Page	FT	3/13/2018	Meetings	0.50		.50												
P	Catherine Page	FT	3/13/2018	Pursuit	7.50	7.50		33									132%	73%	
P	Catherine Page	FT	3/14/2018	Meetings	0.50		.50												
P	Catherine Page	FT	3/14/2018	Pursuit	7.50	7.50		55									220%	122%	
P	Catherine Page	FT	3/15/2018	Meetings	0.50		.50												
P	Catherine Page	FT	3/15/2018	Pursuit	7.50	7.50		47									188%	104%	
P	Catherine Page	FT	3/16/2018	Meetings	0.25		.25												
P	Catherine Page	FT	3/16/2018	Pursuit	7.75	7.75		33									132%	73%	
User Total For: Catherine Page					40.00	37.75	2.25	217	5								174%	96%	
P	Bethany Davison	FT	3/15/2018	Pursuit	2.00	2.00		16									64%	36%	
User Total For: Bethany Davison					2.00	2.00	0	16	8								13%	7%	
Dept Total For: Pursuit					161.50	151.00	10.50	901	8									48%	27%